

Repositioning of On-Board Unit Processing Unit for ERP 2.0 Early Adopters

Minister (Transport) announced in Parliament on 8 May 2024 that early adopters of the ERP 2.0 OBU installation can change the position of the processing unit for free. This is in recognition of the fact that early adopters did not have a choice on the position of the processing unit at the initial stages of the installation exercise. LTA has since taken in feedback from the early adopters and offered motorists a choice on the installation position, subject to technical feasibility in different make/model of the vehicle, as an improvement to the installation process.

Here are some **Frequently Asked Questions (FAQs)** on this new one-off scheme:

1. What is the definition of “Early Adopters” who are eligible for this free repositioning of OBU processing unit?

Motorists who installed their OBU on/before 8 May 2024 will be considered as early adopters and be eligible to do a one-time change in the processing unit position for free, at assigned OBU Care Centres.

2. Where can I do this free repositioning of OBU processing unit? How long will it take?

Motorists may contact the LTA Call Assist Service at 6377-2255 for assistance. The LTA Call Assist Service will then advise motorists on the specific OBU Care Centres to contact for repositioning their Processing Unit.

Depending on the technical feasibility and make/model of the vehicle, we encourage motorists to set aside up to half a day for this repositioning. You are also strongly encouraged to ask the assigned OBU Care Centre first if your desired repositioning would be suitable for your vehicle make and model, before making an appointment and going down to the assigned OBU Care Centre.

3. What are the positions that I can shift the OBU processing unit to?

Subject to technical feasibility in different make/model of the vehicle, the OBU processing unit can be installed at the following possible positions: (a) passenger's footwell; (b) driver's footwell; (c) under glove compartment; (d) under car seat. You are encouraged to discuss with the OBU Care Centre on the technically feasible options available for your vehicle before carrying out the repositioning.

For the driver's footwell position, please note that the processing unit will need to be fastened to the vehicle panel safely and securely with nuts and bolts. The nuts and bolts will not be visible to view.

4. Will the repositioning result in any residue on my vehicle panels?

OBU processing units may have been pasted on the vehicle panel in the passenger footwell with very strong adhesive previously, and may leave some residue when removed and relocated to another position.

5. Is there a deadline for me to do this free repositioning?

This one-off free repositioning scheme will be valid till 31 August 2024.