

GUIDE ON USING AN AUTOPASS CARD

Entering Singapore

- 1 At the immigration booth, insert your Autopass Card into the card reader.



Foreign vehicle –
insert Autopass Card.

Pls drive to VEP/Toll office if
you do not have card.

- 2 Your vehicle number should be displayed as shown if your Autopass Card is correctly inserted.

JXY1234 - Car

Processing...
Pls wait. Thank you.

- 3 Once your transaction is completed, remove your Autopass Card from the card reader.

Total free VEP days used: 3
Card balance: \$36.20
Entry of vehicle is registered.

Pls remove your card. Thank you.

Note

If you encounter any error message (see Figures 1 to 6), please drive to the VEP/Toll office at the checkpoints, a short distance after the immigration booths, for help.

Do not walk to another booth to insert your Autopass Card.

Leaving Singapore

- 1 At the immigration booth, insert your Autopass Card into the card reader.



Singapore vehicle –
insert CEPAS or CashCard.
Foreign vehicle –
insert Autopass Card.
Pls drive to VEP/Toll office if
you do not have card.

- 2 Your vehicle number will be displayed as shown if your Autopass Card is correctly inserted.

JXY1234 - Car

Processing...
Pls wait. Thank you.

- 3 The VEP fees, tolls, Reciprocal Road Charge and ERP fees (if any) will be displayed on the screen as shown. This indicates that the fees have been successfully deducted from your Autopass Card and the transaction is completed.

VEP :\$ 35.00	Entry toll :\$ 2.70
ERP :\$ 5.00	Exit toll :\$ 3.80
	Rd charge:\$ 6.40
Paid:\$ 52.90	Card bal :\$ 3.60

- 4 Once your transaction is completed, remove your Autopass Card from the card reader.

Total free VEP days used: 3
Exit of vehicle is registered.

Pls remove your card. Thank you.

Error Messages

Figure 1

----- ERROR -----

VEP grace period exceeded!
Pls drive to VEP/Toll office.

Figure 2

----- ERROR -----

Vehicle permit expired!
Pls drive to VEP/Toll office.

Figure 3

----- ERROR -----

Insufficient card balance!
Pls drive to VEP/Toll office.

Figure 4

----- ERROR -----

Transaction error!
Pls drive to VEP/Toll office.

Figure 5

----- ERROR -----

Road Tax/Insurance expired!
Pls drive to VEP/Toll office.

Figure 6

Total free VEP days used :3
Rd Tax/Insurance expiry: ddmmyy
Pls update Road Tax/Insurance
via OneMotoring website.

If you encounter any of the above messages, it is likely that charges are unable to be deducted from your Autopass Card.

Please drive to the VEP/Toll office at the checkpoints, a short distance after the immigration booths, for help **BEFORE** leaving the checkpoints.

Otherwise, you may incur other administrative fees/fines on your next visit.

Do not walk to another booth to insert your Autopass Card.